



Customs Brokerage > International Forwarding  
Freight Management > North American Distribution







## We help you cross the border hassle-free

We have a network of offices, affiliated partners and agents located at all major inland ports and border crossings. Our track record consists of first-call resolution and currently 96.3% of all customer shipments are released within the first three hours. This includes both Canada and U.S. customs clearance. We are active participants in all the latest Customs electronic release initiatives and are experienced with an exhaustive range of organizations, commodities and shipment sizes.

Our experienced consultants are conversant in all areas of Canada and USA Customs law, practice and operational procedures.

## We concentrate on select modes and markets

We are members of the Security Cargo Network and have been active in international freight forwarding for a century. Along with our core service lanes, we manage more complex customer requirements including project cargo shipments. Key lanes include:

- Full Container Load (FCL) ocean shipments from Asia to East / West Coast Ports in Canada / USA
- Full Container Load (FCL) ocean shipments from South America to East/West Coast Ports in Canada / USA
- Less than Container Load (LCL) and FCL between Canada, Europe and Asia
- First Flight Out air service between Canada, Europe and Asia
- Offshore shipment movements



## Cross border freight management

We specialize in the more sophisticated transportation requirements crossing the Canada and USA borders. Typically our programs include detailed consolidation and distribution components including customs clearance...we provide a turnkey solution.

Our non-asset, partnership approach gives us ample resources to complete any request. We take a one-on-one, personal approach with each account which ensures compliance and avoids unnecessary fines when crossing our borders.

Our load-and-go, direct drive approach to your multi-skid LTL requirements is where we excel. We serve all industries and have developed a very strong niche in healthcare and education sectors.





## Your presence in Canada and the USA

For those international companies without bricks and mortar in North America, Thompson Ahern is a viable partner. We are conversant in all modes of transport, have an established distribution network throughout Canada and the USA and are skilled Canada and USA Customs brokers.

We have representation at every crossing and have physical offices in Canada's largest city (Toronto) and two of the busiest border crossings between Canada and the USA (Windsor, ON and Buffalo, NY). We are currently expanding our international network and look forward to exciting new markets and partner relationships.

## Why should you partner with Thompson Ahern International?



- Personal and immediate response to your communications... emails get answered
- A track record of success for over 100 years as a Canada Customs broker and forwarder
- Fully certified as both a Canada and USA Customs broker with offices in both countries
- Our international department is well versed in multiple languages for your added convenience
- Certified dangerous goods personnel on staff for all modes including air, ocean and ground
- Provides project consulting services for all partner companies associated with Thompson Ahern
- Our strong, long standing customer base generates sales leads throughout our international network
- Skilled negotiators with excellent carrier, shipping line and airline relationships for outbound rates
- If problems or delays occur, we are skilled problem solvers that address and correct issues promptly
- We operate 24/7 and provide emergency services within all departments including customs brokerage

"We are leaders in the field of EDI, including billing and records retention. We are also at the forefront of trade initiatives such as the Advanced Customs Information Program."



## Providing strategic advantages for each and every client

Thompson Ahern is equipped to provide our clients with an integrated logistics package, including a full range of cross border Customs brokerage and consulting services, international freight forwarding, transborder logistics, distribution and warehousing.

We use the latest tools and technology to work through each import challenge. We delve into your business to gain important, intimate knowledge of your operations and the nature of your shipments. This comprehensive research and discovery is part and parcel of our ability to provide one-on-one service, custom solutions and total transparency from start to finish.



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