



**GOING BEYOND
THE BORDER**



COMPANY PROFILE

- A division of Thompson, Ahern & Co. Limited which has a proud history of more than 100 years
- Staff of highly qualified customs professionals and dedicated account representatives who are committed to delivering service excellence
- Always available – 24 hours a day, 7 days a week
- Understand the unique import/export challenges faced by businesses struggling to meet today's more demanding trade compliance and border security requirements
- Provide flexible, highly adaptive solutions that will help ensure greater regulatory compliance
- Believe in a collaborative, in-depth approach from the outset to first understand your current processes and service requirements
- Match your needs with our experience and capabilities to implement appropriate, customized solutions

SERVICES AT A GLANCE

- U.S. customs brokerage
- Air & ocean clearances and ISF (10+2) through any port in the USA
- International freight forwarding
- Logistics solutions including over the road interstate, cross-border into Canada, distribution and warehousing services
- Consulting and compliance



WHY CHOOSE TAHOCO?

Tahoco Logistics excels in the implementation of customized solutions that overcome the compliance challenges faced by businesses looking to participate in expedited commercial cargo release options while also helping to secure the various links within their own supply chain.

- Our clients benefit from our dedicated employees, translating into continuity and consistency
- We have developed clear, in-depth transition and implementation plans to ensure a smooth changeover to our services
- Tahoco Logistics is a knowledge based broker, who is partnered with all key international trade committees
- Our clients are informed on changing customs requirements, therefore remaining compliant with U.S. Customs
- We provide on-time clearances, thereby not delaying your carriers waiting for customs releases at the border
- We have the capability to provide international freight forwarding services through Thompson, Ahern & Co.
- We ensure that any problems which could result in shipment delays are communicated to you as soon as possible

GOING BEYOND THE BORDER

SINGLE POINT
OF CONTACT

NATIONAL COVERAGE
CUSTOMER SERVICE

ALWAYS AVAILABLE
ALWAYS PREPARED



TECHNOLOGY

Achieving the fastest automated release possible at the border in today's high-security trade environment is actually the culmination of a complex, compliance-driven process that starts well before you ship and ends long afterwards.

- Advanced IT infrastructure allowing us to develop the most efficient working relationship possible with your company, thereby minimizing expenses and creating a highly effective workflow that allows for more secure, efficient and transparent access to your information than ever before
- Utilize SmartBorder™, a leading-edge application that sets industry standards in terms of efficiency, effectiveness and functionality
- Data exchange options range from completely automated to scheduled, to manually initiated



**START-TO-FINISH
COMPLIANCE**

SMARTBORDER™

- Immediate customs clearance at any port of entry in the USA utilizing the latest available SmartBorder™ technology, remote location filing capabilities and expedited commercial release programs
- While most brokers offer a document creation tool, Tahoco offers a complete interactive solution for U.S. bound shipments. The use of our client side suite allows the importer and the broker to interact directly by having a common source of information for international shipments
- We utilize the industry-leading SmartBorder™ application featuring a wide range of advanced functionality including document imaging, ISF (10+2) filing, ACE entry processing and ACE e-Manifest
- To learn more about how the SmartBorder™ solution can address your export documentation needs, please view our online demonstration http://sb.smartborder.com/news/topstories/client_side.htm

SMARTBORDER™ ADVANTAGES

- Easy to use interface with point and click controls
- Efficient document creation using templates
- Searchable archive of past shipments (7+ years)
- Broker-audited database to help ensure compliance
- Instant validation of tariff classification
- Complete U.S. tariff on-demand (current/previous year)
- Comprehensive reporting
- Live tracking of shipment status





U.S. CUSTOMS BROKER

- Tahoco Logistics provides immediate Customs clearance at any entrance port in the United States
- Our U.S. Customs Brokerage operation offers a high level of personalized service using the latest in SmartBorder™ technology, remote location filing capabilities and expedited commercial release programs
- We ensure that your goods are properly classified and that all other government agency requirements are fulfilled
- Capability to leverage accelerated release initiatives on either side of the USA and Canada border
- Tahoco's import and export consulting services can provide you with the expertise needed to guide you through all aspects of the customs process
- With Tahoco as your trade partner, you will have the information and professional advisory resources needed to give your company the ability to meet the complete range of compliance and regulatory issues you face



INTERNATIONAL FREIGHT FORWARDING

As a member of the Security Cargo Network (a global web of locally owned companies with hands-on management, local port knowledge and experience) and the WCA, we strive to build lasting, cooperative service relationships with other member companies around the world, going the extra mile to ensure clients' shipments are expedited and arrive at their destination without delay.

- Full Container Load (FCL) ocean shipments
- Less than Container Load (LCL) ocean shipments
- Expedited air service between any airports worldwide

In addition to these core freight-forwarding services, we have successfully completed project work, arranged charters, coordinated over dimensional freight moves. You name it; it's likely we've done it and can do it for you too!



OUR REACH IS WORLDWIDE





LOGISTICS SOLUTIONS

- When combined with our brokerage services, we are capable of delivering a single-source logistics solution
- Our ability to circumvent delays at the border stems from a comprehensive understanding of our clients' shipping requirements and commodity characteristics
- Our non-asset, partnership approach gives us ample resources to complete any request
- We take a one-on-one, personal approach with each account. This ensures compliance, avoids unnecessary fines, audits and gives us a deeper understanding to handle the transportation component
- We handle the more sophisticated transportation requirements like detailed consolidation and distribution programs
- Our customer care department provides customized reporting and other helpful management data to increase efficiencies throughout your supply chain

CONSULTING & COMPLIANCE

We understand that audits are potentially stressful, that's why our experienced consulting team is always available to help you successfully navigate through all aspects of the process, providing as much assistance and technical advice as required in order to help you avoid or minimize the impact of financial penalties.

- Tahoco Logistics provides clients with a variety of relevant technical information, newsletters, bulletins and training resources including online webinars to help you stay abreast of all the latest import/export issues
- We couple intimate knowledge of your trading activities with our decades of industry experience and knowledge to develop the most effective compliance and risk management strategy for your business
- Tahoco Logistics is a C-TPAT certified U.S. Customs Broker and have been an approved member since 2009. C-TPAT (Customs-Trade Partnership Against Terrorism) is a voluntary supply chain security program led by U.S. Customs and Border Protection to build cooperative relationships that strengthen and improve U.S. border security



*HELPING TO ENSURE YOU ARE
COMPLIANT AND SECURE*





TAKE THE NEXT STEP

Our mission is to create satisfied, loyal customers by offering value-creating customs, freight forwarding and logistics solutions – each delivered with a personalized approach, an ease of doing business and a specialized expertise that simplifies an increasingly complex trade environment.

- We have detailed setup plans and procedures in place for all new clients ensuring a smooth and trouble free transition
- We develop implementation plans with new clients to ensure the business switch does not cause any interruption of business for our clients





CONTACT INFORMATION



Contact Tahoco Logistics today to discuss your specific needs or to obtain more information about our services.

Phone: **1.800.481.4428**

Fax: **716.874.6327**

Email: teamt@tahocologistics.com