



PERSONALIZED FREIGHT SOLUTIONS SINCE 1912

WORLDWIDE FREIGHT FORWARDING, LOGISTICS, CUSTOMS & CONSULTING



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WHO WE ARE

WE ARE PARTNERS IN SUCCESS

We are solutions-focused with your best interest in mind and a commitment to exceeding your expectations.

We develop mutually productive relationships with all stakeholders including our colleagues, clients, partners, suppliers and governments. We aren't happy until you're happy.

WE ARE EXPERTS

We bring specialized knowledge to what we do while encouraging personal growth and drive for excellence.

We aim to continuously improve and discover new ways of doing things – built on the solid ground of ethical behaviour, experience and industry knowledge.

WE OWN OUR RESULTS

We take pride in our service achievements and are accountable for our personal and team outcomes.

You can depend on our word. We fulfil our commitments and see things through to completion.

CUSTOMER COMMITMENT

A CLIENT-FIRST APPROACH

We assign dedicated, experienced professionals to each customer and ensure they have the expertise to best serve your unique needs.

A SINGLE-SOURCE SOLUTION

Within our divisions, we offer global supply chain management from freight forwarding and logistics to customs and consulting.

INDUSTRY-LEADING SERVICE STANDARDS

Our staff responds to all client inquiries within 1 hour of receiving the request and will do everything possible to guarantee first-call resolution.

24/7 STAFFED SUPPORT

Our facilities are staffed 24 hours per day, 7 days a week – so when you call, we answer.

CREATE COST EFFICIENCIES

Our pricing models are aimed to eliminate additional fees and ensure you're never paying more than you should.



SERVICE OFFERINGS

A MULTITUDE OF INTERNATIONAL FREIGHT SHIPPING SERVICES

As a full-service freight forwarder, we have a global reach throughout all 7 continents and offer worldwide shipping and logistics solutions, including:

- ✓ Air Freight
- ✓ Ocean Freight
- ✓ Ground Transport (domestic & international)
- ✓ Project Cargo
- ✓ Distribution



SERVICE FEATURES

THE EXPERTISE TO PROVIDE SEAMLESS SERVICES

When combined with our brokerage services, we offer a single source for your global shipping solutions:

- We handle all sizes and weights of cargo from oversized equipment, automobiles and heavy machinery to small parcels
- We can transport cargo between any locations in the world
- Our non-asset partnership approach gives us ample resources to complete any request
- We manage all your shipment details (costs, scheduling, insurance and full documentation support)
- We have experience with sophisticated transportation needs such as detailed consolidation and distribution programs

COMMITTED TO FOSTERING POSITIVE CUSTOMER RELATIONSHIPS

- Our customer care team offers custom reporting and other management data to increase your supply chain efficiencies
- 24/7 monitoring to provide on-time delivery, instant PODs and personalized services from a representative assigned to your needs



SERVICE AREA

PERSONALIZED SERVICES ON A GLOBAL SCALE

Through our network of trusted partners, Thompson Ahern proudly serves to and from all points around the world with a specialization in the highlighted areas shown.



TESTIMONIALS

SATISFYING CUSTOMERS SINCE 1912



"We have only had positive experiences over our 25 years as Thompson Ahern customers. Their attention to detail when handling our imports/exports has been fantastic and they always ensure to have our final approval on all shipping quotes. They instantly address our inquiries and continue to go above and beyond to take care of our foreign shipping and brokerage needs."

- Emily Rodriguez, Techflow Design & Manufacturing Inc.



"Thompson Ahern is consistently great to work with as they give us excellent customer service, competitive rates and reliable expertise. It's hard to find quality brokers who can ship overseas and domestically. Their freight forwarding, customs brokerage and inland trucking services help us maintain a smooth flow from the time goods leave a vendor's factory to the time they reach our door. Along the way, they offer us access to real-time tracking!"

- Alex Shvartsberg, Traferox



"We've been working with Thompson Ahern since 2012 to clear our shipments from the USA. In 2018, we switched to shipping from overseas and they made the transition seamless. They're always offering competitive rates and making sure our shipments are cleared quickly. A great partner for us!"

- Jeremy Long, Vivax Metrotech Canada

CONTACT

TAKE THE NEXT STEP

Our mission is to build more loyal customer relationships by offering exceptional freight forwarding, logistics and customs solutions – each delivered with a personalized approach, an ease of doing business and a specialized expertise that simplifies an increasingly complex trade environment.

WE WOULD LOVE
THE OPPORTUNITY
TO DISCUSS YOUR
NEEDS IN DETAIL!



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